

Powered by



# THREE IN ONE

UCC Cloud powered by NFON

## IT'S TIME TO UPDATE TELEPHONY

Rising demand for class-of-service prioritization of voice transmission, greater bandwidth for data, centralization, and a growing mobile workforce, are transforming networks. You can now cut costs, streamline your infrastructure and implement unprecedented functionality for your user departments – particularly in terms of telephony. New technology is driving changes in existing corporate voice solution (CVS) contracts. Voice is becoming an application that is network-independent, and increasingly available from the cloud. But where there are more than ten telephone extensions per site, there can be constraints on access – with only a limited number of concurrent calls possible. UCC Cloud powered by NFON from T-Systems is a high-quality solution for customer networks with 100 or more extensions. It comprises three components:

- PBX/key system hosted in the NFON cloud
- Voice termination on public telephone networks, with class-of-service prioritization
- Customer-specific, high-performance connectivity to T-Systems' MPLS from the customer site or network

## HOW YOU BENEFIT WITH NFON

- **Cloud solution based in Germany**, in line with German legislation
- **Data protection and privacy** via a dedicated platform
- **Disaster recovery** for customer organizations of all sizes
- **Number of extensions can be scaled** up and down
- **Feature-rich**, with 150 functions
- **Centralized management** for high efficiency

## HOW YOU BENEFIT WITH T-SYSTEMS

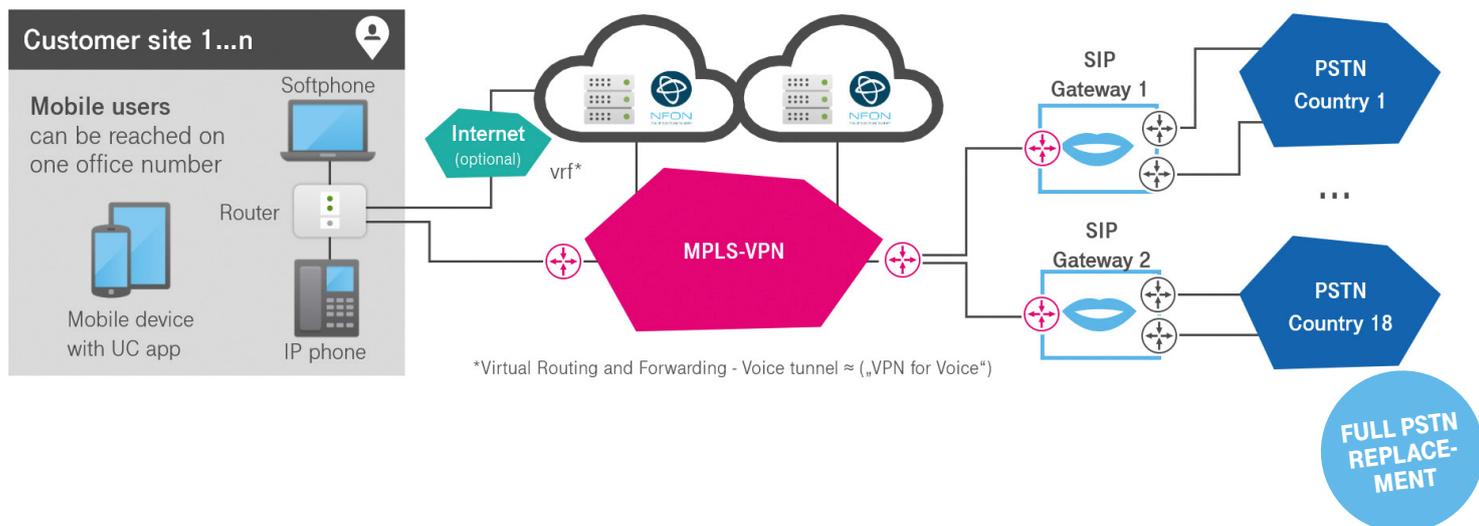
- **Attractive pricing** thanks to affordable licensing models
- **UC functionality**, including support for mobile employees
- **Cost savings** through economies of scale
- **Choice of contract terms**, starting from 12 months
- **Minimized risk** through a provider who takes end-to-end responsibility, plus defined service levels for each package component

Move your PBX to the cloud the easy way – with a cost-efficient, made-to-measure package from T Systems.

**T · · Systems ·**

# UCC CLOUD POWERED BY N FON

## A HIGH-PERFORMANCE SOLUTION



### BE READY FOR ALL IP

Convert your telephony to Voice over IP by leveraging your existing CVS contract and the MPLS infrastructure you use for internal data exchange. You simply need to extend your MPLS network to include voice. At the same time, your CVS contract is reduced in scope to the voice application alone. T-Systems' high-quality package is available for 100 or more extensions. Up to three devices – such as conventional telephones, or soft clients on PCs or mobile devices – can be connected to each extension. You benefit from a one-stop offering with defined, end-to-end service levels.

### YOUR N FON CLOUD PBX

UCC Cloud powered by N FON gives you a PBX/key telephone system that runs in a secure cloud environment. N FON operates the platform from two redundant data centers in Germany, ensuring high availability. This user-friendly, next-generation key telephone system can be managed via a self-service portal, and has received extremely positive reviews in a wide range of media. It offers more than 150 functions – including telephone conferencing with document sharing, computer-telephony integration (CTI), click-to-dial, and intelligent call distribution. All phone calls and data can be encrypted with SRTP. That includes calls on mobile phones integrated by means of fixed-mobile convergence (FMC). The self-service portal makes administration quick and easy.

### ACCESS IN LINE WITH YOUR NEEDS

This solution builds on secure MPLS infrastructure from T-Systems within the scope of a coherent, all-IP network strategy. The interface to the customer site or network is provisioned with the bandwidth required to integrate voice. To pass calls from your systems to the public telephone network and to terminate call minutes, you use reserved channels on a central T-Systems SIP trunk. Key benefits include substantial savings through economies of scale, and guaranteed service quality. Reserved bandwidth for real-time communications allows all units within your organization to make as many concurrent calls as needed.

### GET STARTED – QUICKLY AND EASILY

#### N FON Business Basis, a predefined extension

- Three devices per extension
- Features: terminal device and extension management, CLIP/CLIR, anonymous calls, call forwarding/Do Not Disturb, voicemail, call groups/queues, automatic connecting, DECT and fax integration, telephone conferencing, time-controlled call routing, address book, optional encryption.
- Four optional add-ons per extension: eFax, operator workstation, NCTI standard CRM for Windows, Web collaboration

#### CONTACT

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